

My moto : You must be the change you want to see in the world.

NATALIA ZAUERUKHA

Transformation Manager

MY BACKGROUND

For the past 13 years, I have been working in IT field and consulting. My key competence is the description and optimization of business processes. Mentoring and developing projects. I have experience working with clients from different fields of business and NGO, which allows me to combine my experience from different industries and give customers the best practices from different markets. In 2013 I became excited about the idea of sharing economy and founded plushkin portal, where more than 30 000 people exchange things and services.

CAREER BACKGROUND

HEAD OF THE COMPANY AND BUSINESS PROCESS ANALYST

Manageable – business processes description and optimization agency , Co. | 2016-present

- Carrying out facilitation sessions for customers
- Customer personnel training on process and project approaches
- "AS IS" business processes description
- "TO BE" business processes optimization and reengineering
- Business Process Modeling, Work Flow Modeling, Data Flow Modeling
- Running updated processes and collection of indicators, change management
- Tenders for platform selection and automation contractor
- Supporting automation projects
- Writing Technical Tasks for Automation
- Conducting training for client employees and developing a course "How to describe and implement business processes"
- Conducting master classes in describing and optimizing processes
- Processes visualization

LEAD PARTNER

.Pronet Business Technology| 2014-2016

- Company strategy developing and its coordination with all shareholders
- Company's full sales cycle
- Company's product portfolio development
- Planning and implementation of marketing activities
- Project management
- Team selection, training and motivation

VOLUNTEER EXPERIENCE

- Pro Bono Club Ukraine
Civic & Social
Organization -
Consultant
- Digital Women 2020
Non-profit Organization
-Ambassador
- Girls in STEM - Mentor
- Ukrainian social
Academy - Mentor
- Zavtra.ua Motivational
Speaker Mentor
- Social impact award
Mentor

CONTACT INFORMATION

Telephone: +38 097 149 40 80

Email:

zaverukhanatalia@gmail.com

LinkedIn:

<https://www.linkedin.com/in/natalia-zaverukha/>

<https://manageable.com.ua/en/>

EDUCATION & TRAINING

KROK UNIVERSITY

Master's degree 2019 (international relations)

Honors degree, best student

THE ASPEN INSTITUTE KYIV

Field Values and Society

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NOTABLE ACHIEVEMENTS

10 years in chess (champion of the region)

One of 20 women in STEM Ukraine 2019

Startup Weekend Kyiv 2013 Project "Volo"

Open World One of four Women in Tech Ukraine (USA
Embassy)

One of 20 Women in STEM in Ukraine 2019-2020

Language English Professional working proficiency

Language Russian Full professional

Language Ukrainian Native or bilingual proficiency